

PRODUCT RECALL:



PowerSafe Telemetry Receivers (SPMAR9130T / SPMAR12300T / SPMAR20300T)

03/02/2017

Products: Spektrum™ SPMAR9130T/SPMAR12300T/SPMAR20300T PowerSafe Telemetry Receivers

Issues: Horizon Hobby, LLC has been made aware of some issues with the AR9130T, AR12300T, and AR20300T PowerSafe Receivers. In certain circumstances, these issues may provide inadequate power in the SRXL port and may result in a crash.

What to Do: Discontinue use of the product immediately, and follow the steps below to return the product to Horizon Hobby for a full refund.



Corrective Action:

- If You Purchased the PowerSafe Telemetry Receiver from Horizon Hobby:**
Contact Horizon Hobby Customer Service. Horizon will set up a return authorization and send you a prepaid shipping label. Upon receipt of the receiver, Horizon will credit the account you purchased the product with for the refund price of the product. Please allow 14 - 21 days for processing and delivery.
- If you Purchased the PowerSafe Telemetry Receiver from a Retailer:**
Complete the Return Request form by clicking [here](#) or pasting the link http://www.spektrumrc.com/ProdInfo/Files/Spektrum_PowerSafe_TRX_Recall-RF.pdf into your browser. E-mail a copy of the form to HHPS@horizonhobby.com.
- Upon processing of the completed form:**
A prepaid shipping label will be sent to you via email. If no email address is provided on the Return Request form, the shipping label will be mailed to you. Return the PowerSafe Telemetry Receiver, along with a printed copy of the completed Return Request form. Upon receipt of the receiver, Horizon will mail you a refund check. Please allow 14 - 21 days for processing and delivery.

For customers located outside of US, Canada and Europe, please contact the dealer where you purchased the product.

Horizon disclaims all liability and warranties for any consumer who fails to act upon this recall. We apologize for this inconvenience.

Contact Information:

Country of Purchase	Horizon Hobby	Contact Information	Address
United States of America	Product Support	productsupport@horizonhobby.com 877-504-0233	4105 Fieldstone Rd Champaign, Illinois, 61822 USA
	Sales	sales@horizonhobby.com 800-338-4639	

If you purchased your product outside of the US and Canada, please see the retailer or distributor you purchased your product from for assistance.